



City of Tucson - Quarterly Critical Project Status Report

Third Quarter, FY2003: January – March

Focus Area: Neighborhood

Strategies for the Year

The Human Environment - Maintain and strengthen human connections within neighborhood leadership, encourage inclusive participation, foster safety, strengthen neighborhood leadership, and encourage a greater sense of community stewardship.

The Built Environment - Invest public funding and encourage private investment and public/private partnerships in Tucson's neighborhoods and enhance their appearance and livability.

The Natural Environment - Respect and preserve our natural environment.

Project Name	Description	Accomplishments For Quarter	Projections for Next Quarter
TUCSON RECYCLES - Blue Barrel Deployment/ Public Relations & Education Outreach Campaign	Complete deployment of blue recycling containers to approximately 147,500 customers throughout the City of Tucson to initiate the once-per-week garbage and recycling collection program. On site field studies and analysis were conducted in Phase 1 to measure participation in the blue barrel program. These field audits show a 91 percent participation rate. The cumulative waste diversion (recycling) rate to date is approximately 26 percent, up from the 9 percent for the former 18-gallon bin every other week recycle program.	Blue barrel delivery for all eligible households was completed on January 24, 2003, ahead of the projected schedule.	Complete blue barrel exchanges and deliveries for remaining homeowner's associations, townhomes, and mobile home park complexes.



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Focus Area: Neighborhood (Continued)

Project Name	Description	Accomplishments For Quarter	Projections for Next Quarter
Information Driven Policing - Targeted Operations Planning	Plan, develop and implement a program in TPD that is modeled after the New York Compstat program. The program (to be called TOP - Targeted Operational Planning) is designed as a direct effort to increase the safety of Tucson's neighborhoods, in keeping with the Livable Tucson program.	1/31/03: Made necessary adjustments to program and strategically identified measures to operationalize program. 12/01/2002: Complete review of staff support, organizational, and budgetary needs to keep program operational. 10/17/02: Processes continue to be refined. Federal Bureau of Justice Assistance grant funds of \$40,100 are being used to purchase presentation equipment, software and training needs. 07/11/02: The fourth and final patrol division completed an initial TOP process. 6/28/02: Memorandum delivered to Chief Miranda on the review of the program to date and recommendations for changes.	This project has been completed. 10/17/02: Necessary equipment will be purchased and installed. Two employees will attend additional training and a final program report will be completed for Senior Staff policy and procedural input on the overall program. 10/15/02: After program review, senior staff will determine if program should proceed/become operationalized and if so, provide authorization to proceed. 12/02: The TOP Project should become operationalized. 3/11/02: A Sergeant's position has been assigned to help implement this program. Mock review sessions and preliminary rounds of actual reviews will emphasize need for identified improvements in data quality. The quality and timeliness of many data types will be enhanced with the installation of automated field reporting. TOP Review Session Process and Content Specified - Klein Field and Problem Auditing Processes Described - Kevin Lane, Plan for Communications with Public Described; TPD Training/Orientation Program for TOP Established; Means of ISB Support for TOP Described; Dress Rehearsal Review Session Completed; Problem Scanning Support Delivered to Field; First Review Session Delivered; and Evaluation Report Delivered.
Integrated Neighborhood Service Delivery	Department of Neighborhood Resources (DNR) incorporates many of the functions of the former Division of Neighborhood Services such as neighborhood registration, mailings, and support through NETeams. SABER, Back to Basics, graffiti abatement, neighborhood communication, and youth and family services are now in this department.	As of 3/10/03 INFORMATION AND OUTREACH: Two workshops about the legislative process to take place in February; partnership with PRO Neighborhoods on "Fiesta de Los Barrios," a neighborhood celebration event in late May; partnering with PRO, United Way and others on John McKnight event in September. PROCESS IMPROVEMENT: Neighborhoods have been requested to provide additional documentation in order to maintain service level.	The major retooling of the functions of the Department that were identified have been completed.



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Slum Abatement and Blight Enforcement Response (SABER)	Remediate 45 slum rental properties under the 18 month extension of the original pilot program.	SABER properties identified and enforcement action taken. November 2001-June 2002: 16 properties were remediated under SABER. July 2002- January 2003: 35 additional properties were identified and are under various stages of code enforcement action. February 2003-June 2003: 20 to 25 additional properties will be identified and acted upon for code enforcement action by SABER Team.	Inspections and enforcement of identified properties continues using NPO. SABER to present in May 2003 at Innovations Group and Neighborhoods USA Conference as a case study.